

Related Occupations

Professional Positions

- Systems Manager
- Network and Systems Engineer
- Computer and Hardware Engineer
- Technical Trainer
- Systems and Database Administrator
- Network and Systems Manager
- Information Systems Manager
- Director of Information Technology
- Internetworking Engineer

Technical Positions

- Systems Analyst
- Network and Database Technician
- Desktop Technical Support Supervisor
- Help Desk Technical Supervisor
- Server Support Technician
- Wireless Support Technician
- Email Server Technician
- Network Computer Technician
- Web Server Technician
- LAN Technician

Entry Level Positions

- Desktop Support Technician
- PC Support Technician
- Microsoft Windows Support Technician
- Help Desk Support Technician
- Office Support Technician
- Application Support Technician

Merced County Office of Education
Wolfe Education Center
732 W. 13th Street, Room E-3
Merced, CA 95341

Terry King, Instructor

tking@mcoe.org
(209) 381-4566

ROP Career Technical Training for Adults

Accounting Occupations
Automotive Services
Computerized Office Technology
Computer Systems
Customer Service
Graphic Arts
Marketing Occupations
Office Technologies In Medical Environments

Computer Night Classes are also available
Please call for information
(209) 381-4563
Equal Opportunity Employer



Lee Andersen
Merced County
Superintendent of Schools

Merced County Regional Occupational Program
632 W. 13th Street
Merced, CA 95341
Contact: Ellen A. Foster
Career Educator—Adult Programs
Phone: (209) 381-4563
Email: efoster@mcoe.org
Website: <http://rop.mercedlearn.org/adult>

COMPUTER SYSTEMS FOR ADULTS



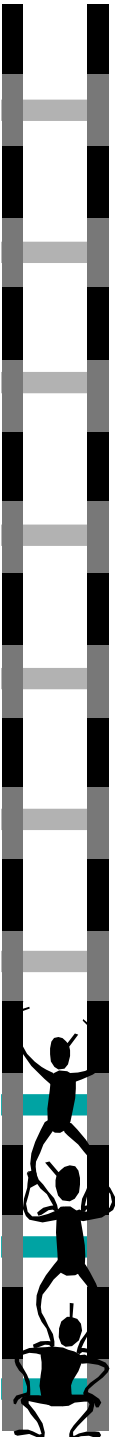
Merced County Regional Occupational Program

ROP Goals

- ◆ Develop academic, technical, and interpersonal skills
- ◆ Secure employment
- ◆ Upgrade skills
- ◆ Enter advanced career-technical training
- ◆ Pursue college related courses



Working Your Way Up!



Course Description

Computer Systems for Adults provides the student with fundamental technical skills to become a Computer Support Technician. This course will deliver content that covers the CompTIA A plus Certification Exams. Upon completion of the course, students will have the skill sets and abilities to configure, manage and support the Computer Systems and the Windows Desktop Operating System in both a stand-alone and network environment. Students who complete the course will have the core knowledge and hands-on experience required to take and pass the associated CompTIA A Plus Certification Exams.

Students will learn:

- ◆ About the Microsoft Windows Operating Systems
- ◆ Desktop and Network Support for the Microsoft Windows Operating System
- ◆ PC, Printer and End User Support

Course instruction will allow students to:

- ◆ Configure, manage, and support PC's and common Microsoft Desktop Operating Systems.
- ◆ Work with PC's in a network environment

Key instructional methods include:

- ◆ **Daily**—Lab Assignments review, reading, and Online Content through MCOE's Blackboard system, the Cisco Academy HP It Essentials I, and (for select students) on the job training through ROP's community classroom.

The structure of the course includes:

- ◆ Open Entry—Open Exit
- ◆ Orientation
- ◆ Self-paced textbook & worksheet learning
- ◆ Instructor Support
- ◆ Daily class discussions
- ◆ Internship—Job Search
- ◆ 23 week program—32 hours per week

Program Highlights

A Tradition of Excellence:

The ROP Computer Systems Instructor takes great pride in delivering a quality career program which stands out as superior training. As a student, you will have the opportunity to:

- ◆ Learn a valuable skill for life
- ◆ Prepare for College by earning college credit through certification
- ◆ Prepare for a career in the computer industry
- ◆ Learn about Microsoft Certification
- ◆ Learn about the Microsoft Desktop operating systems
- ◆ Learn about Networks
- ◆ Learn about Computer hardware and components
- ◆ Learn about supporting computers and computer users
- ◆ Learn about supporting printers

Pre-Requisites

- ◆ High School Diploma or GED
- ◆ Keyboarding
- ◆ 10th grade reading and math

Helpful Experience:

- ◆ Electronics
- ◆ Data Entry
- ◆ Any Computer Experience

Success Story



Bobby Fowler was referred to ROP Computer Systems for Adults program by Helen Dunbar at the Department of Workforce Investment. Bobby Fowler worked hard and studied the course work and passed the test to receive his A+ certification in under 4 months.

Mr. Fowler maintained an A average during his time in the program. The high scores earned Mr. Fowler college credits at Merced Community College. Mr. Fowler enrolled in class on campus and attended college while working as a technician for the Career and Alternative Education's Department Computer Help Desk.

Bobby Fowler secured a position with InterWest Insurance Services firm working as Systems Engineer.

Congratulations Bobby!

Every Student A Success
ROP
Makes the Difference

